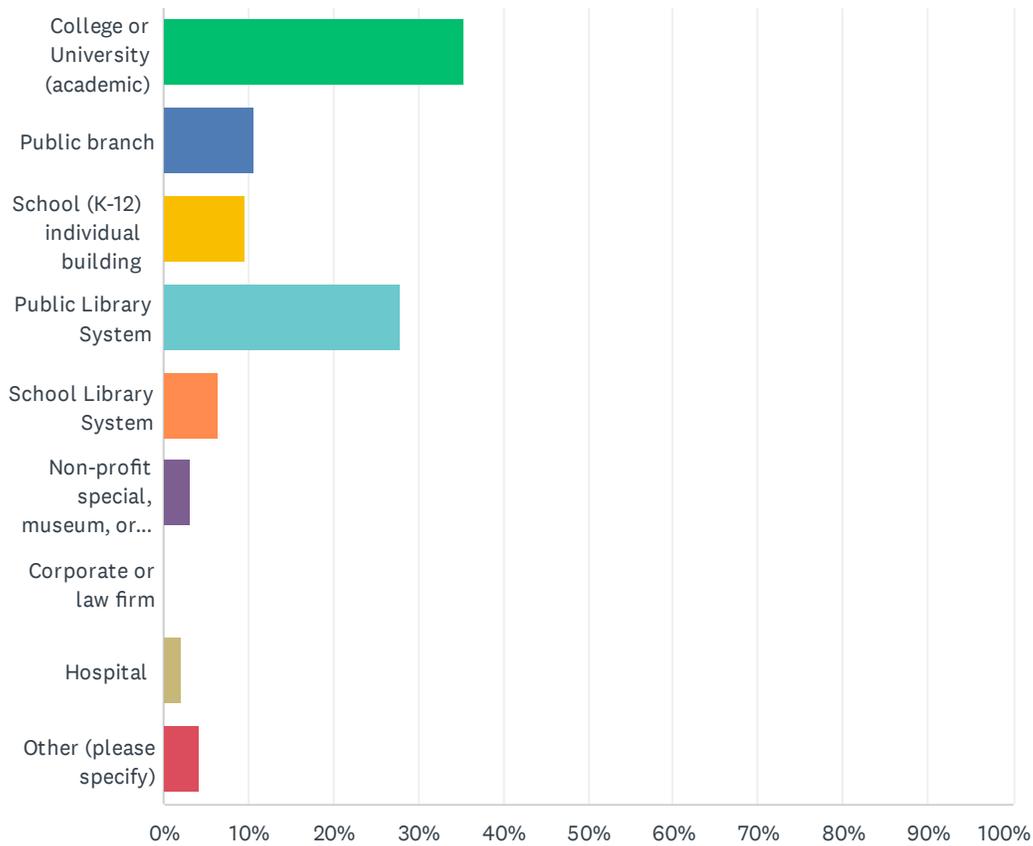


Q1 What type of member library/organization do you work in?

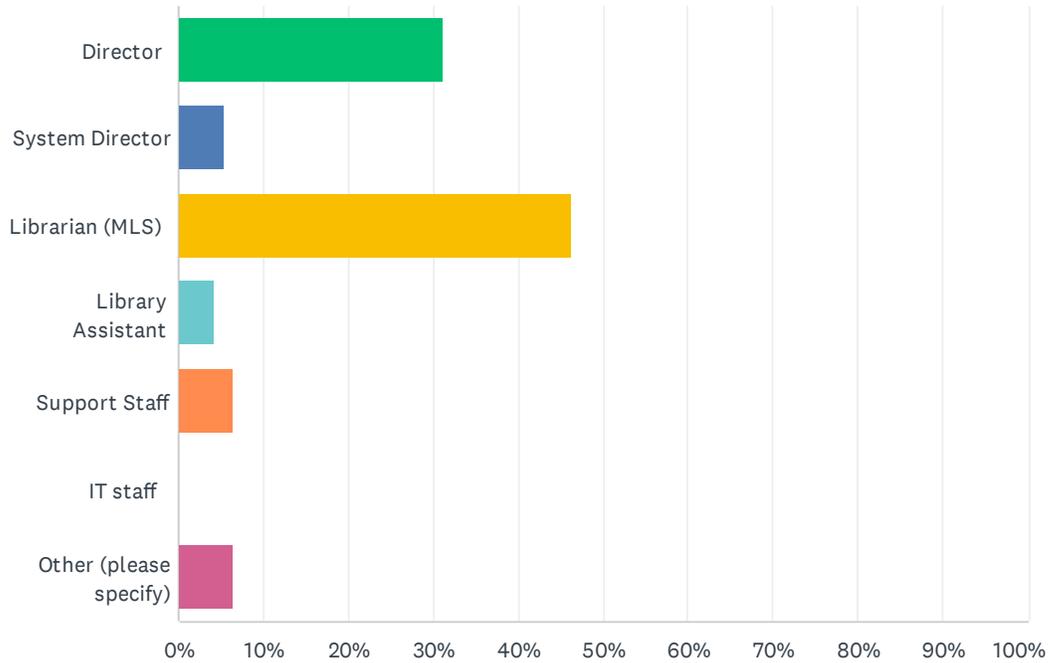
Answered: 93 Skipped: 0



ANSWER CHOICES	RESPONSES	
College or University (academic)	35.48%	33
Public branch	10.75%	10
School (K-12) individual building	9.68%	9
Public Library System	27.96%	26
School Library System	6.45%	6
Non-profit special, museum, or historical society	3.23%	3
Corporate or law firm	0.00%	0
Hospital	2.15%	2
Other (please specify)	4.30%	4
TOTAL		93

Q2 What is your primary position at your library/system/organization?

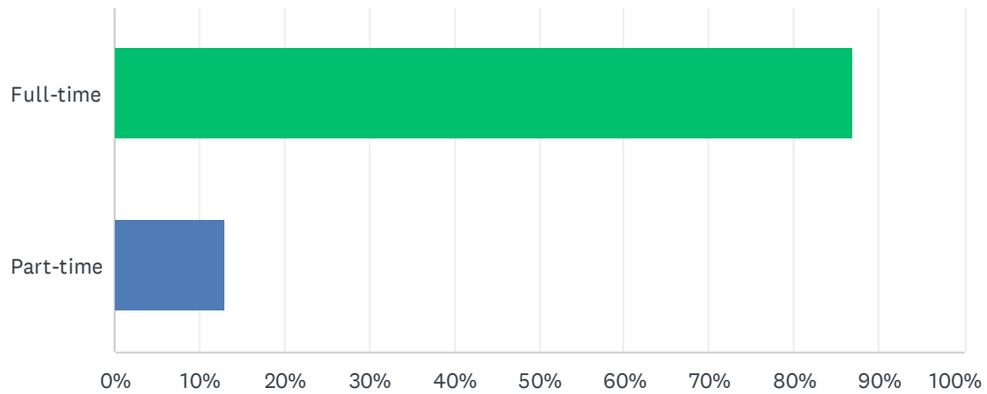
Answered: 93 Skipped: 0



ANSWER CHOICES	RESPONSES	
Director	31.18%	29
System Director	5.38%	5
Librarian (MLS)	46.24%	43
Library Assistant	4.30%	4
Support Staff	6.45%	6
IT staff	0.00%	0
Other (please specify)	6.45%	6
TOTAL		93

Q3 Are you working full-time or part-time at this position?

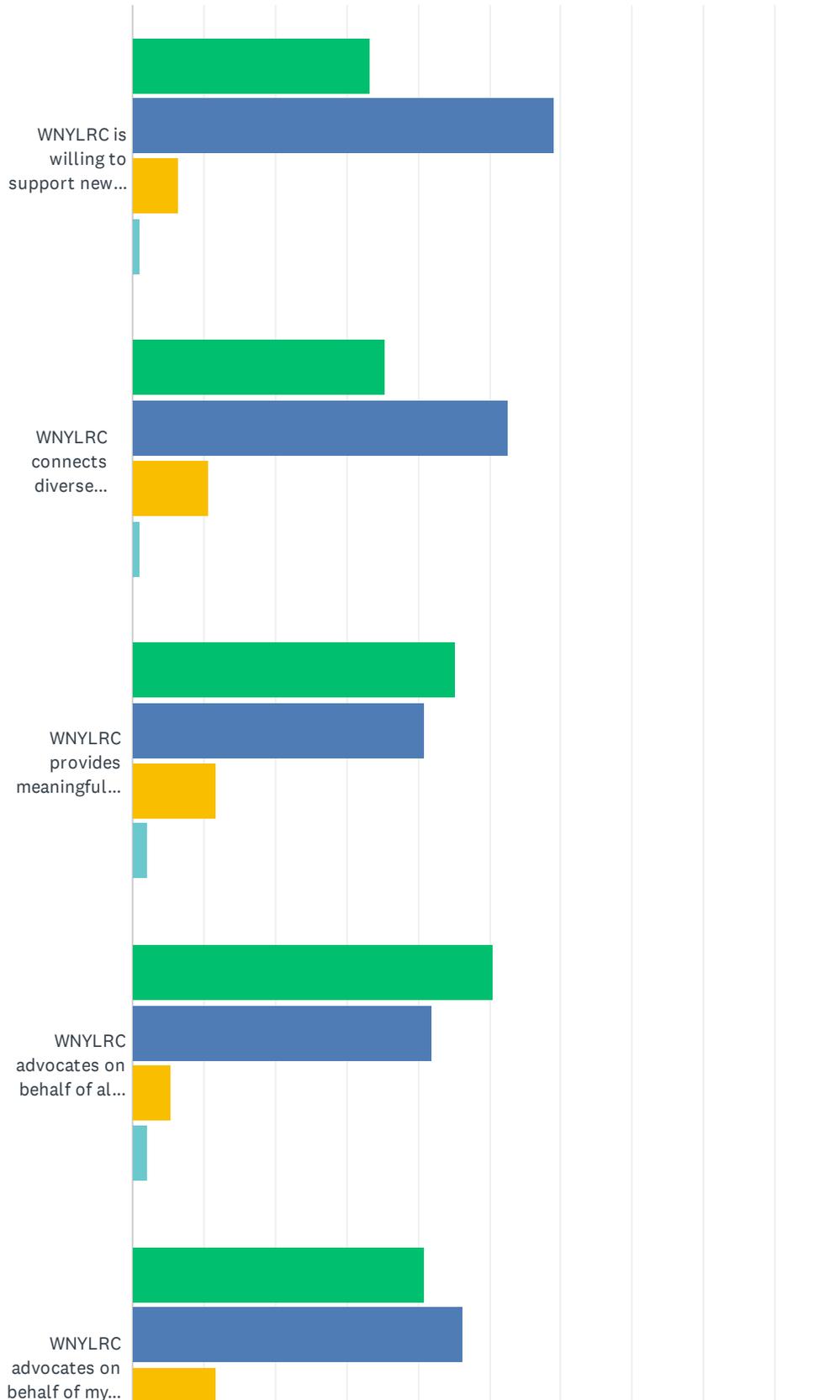
Answered: 93 Skipped: 0



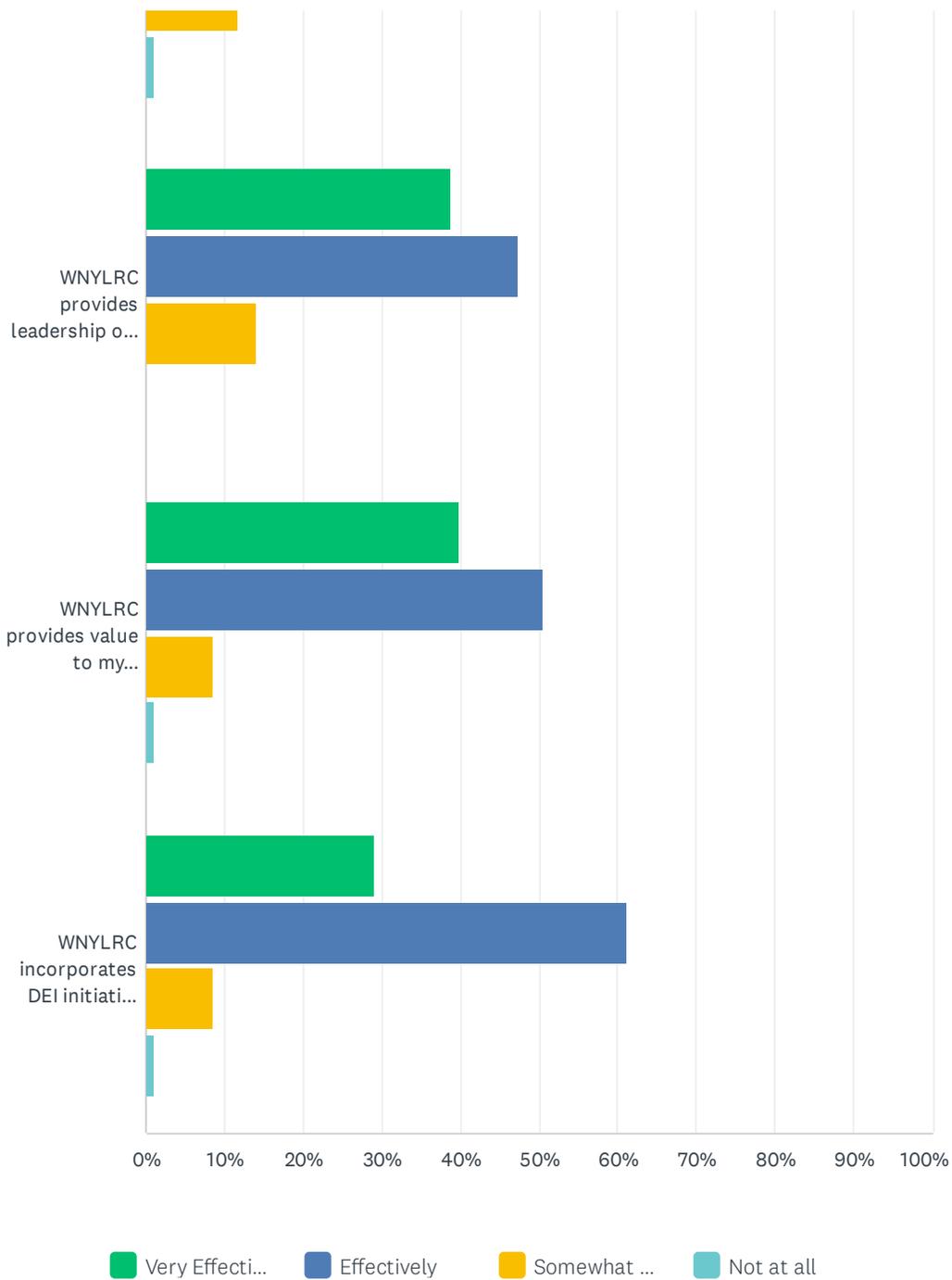
ANSWER CHOICES	RESPONSES	
Full-time	87.10%	81
Part-time	12.90%	12
TOTAL		93

Q4 To what degree do these statements describe WNYLRC today?

Answered: 93 Skipped: 0



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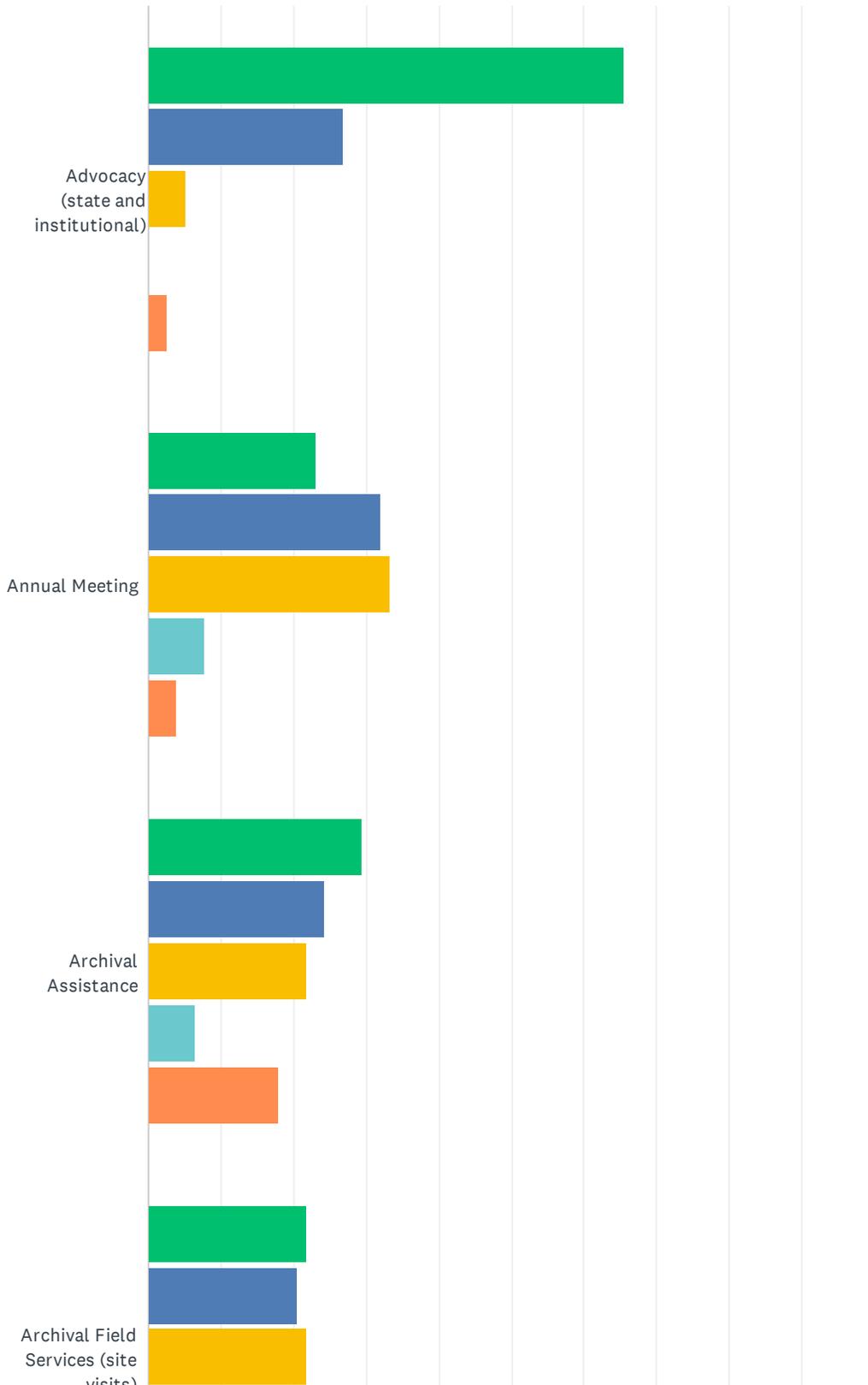


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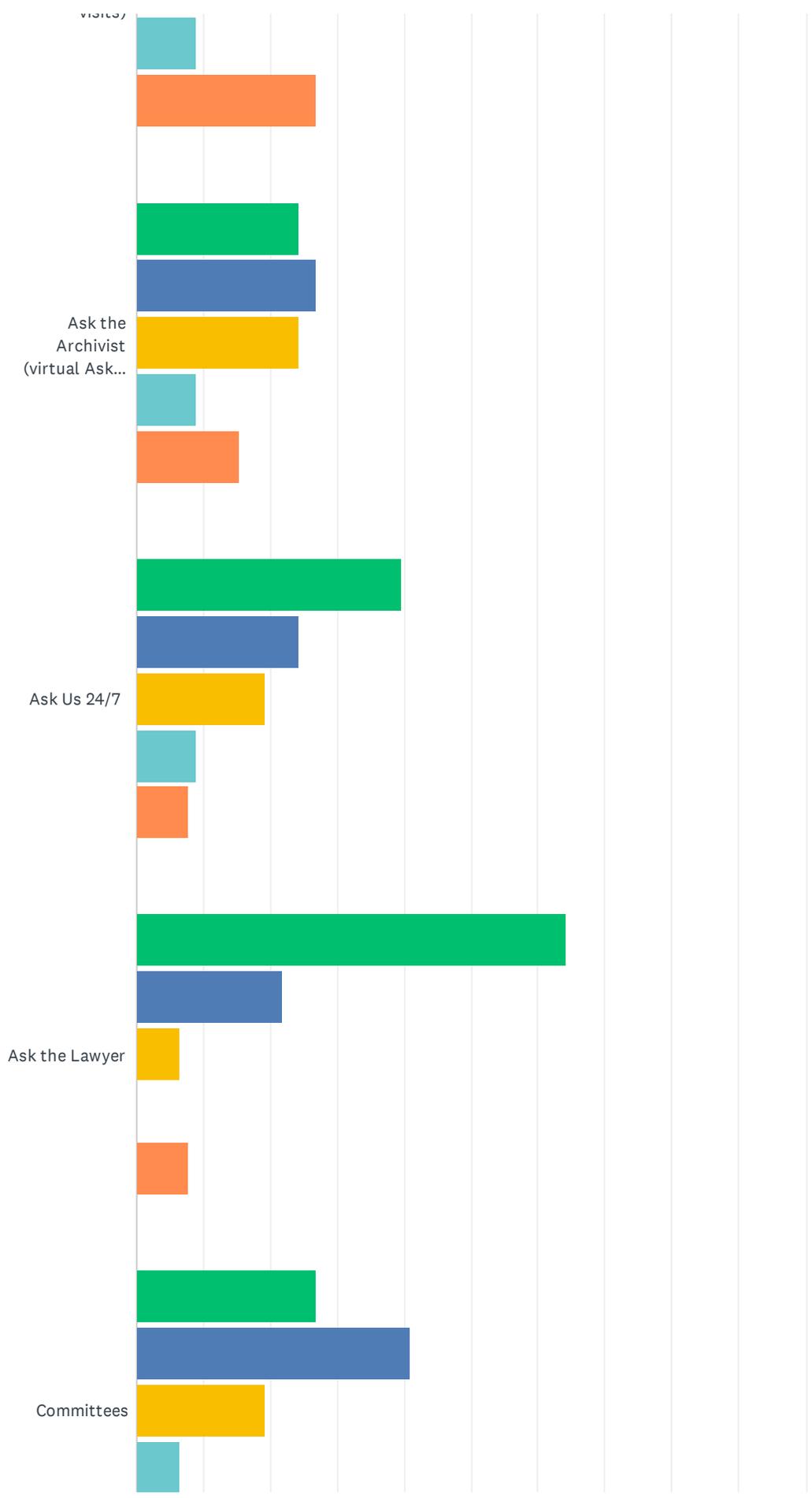
	VERY EFFECTIVELY	EFFECTIVELY	SOMEWHAT EFFECTIVELY BUT COULD DO MORE	NOT AT ALL	TOTAL	WEIGHTED AVERAGE
WNYLRC is willing to support new initiatives.	33.33% 31	59.14% 55	6.45% 6	1.08% 1	93	1.75
WNYLRC connects diverse libraries.	35.48% 33	52.69% 49	10.75% 10	1.08% 1	93	1.77
WNYLRC provides meaningful professional development.	45.16% 42	40.86% 38	11.83% 11	2.15% 2	93	1.71
WNYLRC advocates on behalf of all members.	50.54% 47	41.94% 39	5.38% 5	2.15% 2	93	1.59
WNYLRC advocates on behalf of my library/organization.	40.86% 38	46.24% 43	11.83% 11	1.08% 1	93	1.73
WNYLRC provides leadership on collaborative projects/services.	38.71% 36	47.31% 44	13.98% 13	0.00% 0	93	1.75
WNYLRC provides value to my library/organization.	39.78% 37	50.54% 47	8.60% 8	1.08% 1	93	1.71
WNYLRC incorporates DEI initiatives into its activities	29.03% 27	61.29% 57	8.60% 8	1.08% 1	93	1.82

Q5 Please indicate the value of current WNYLRC services and programs that are important or potentially important to your library or organization:

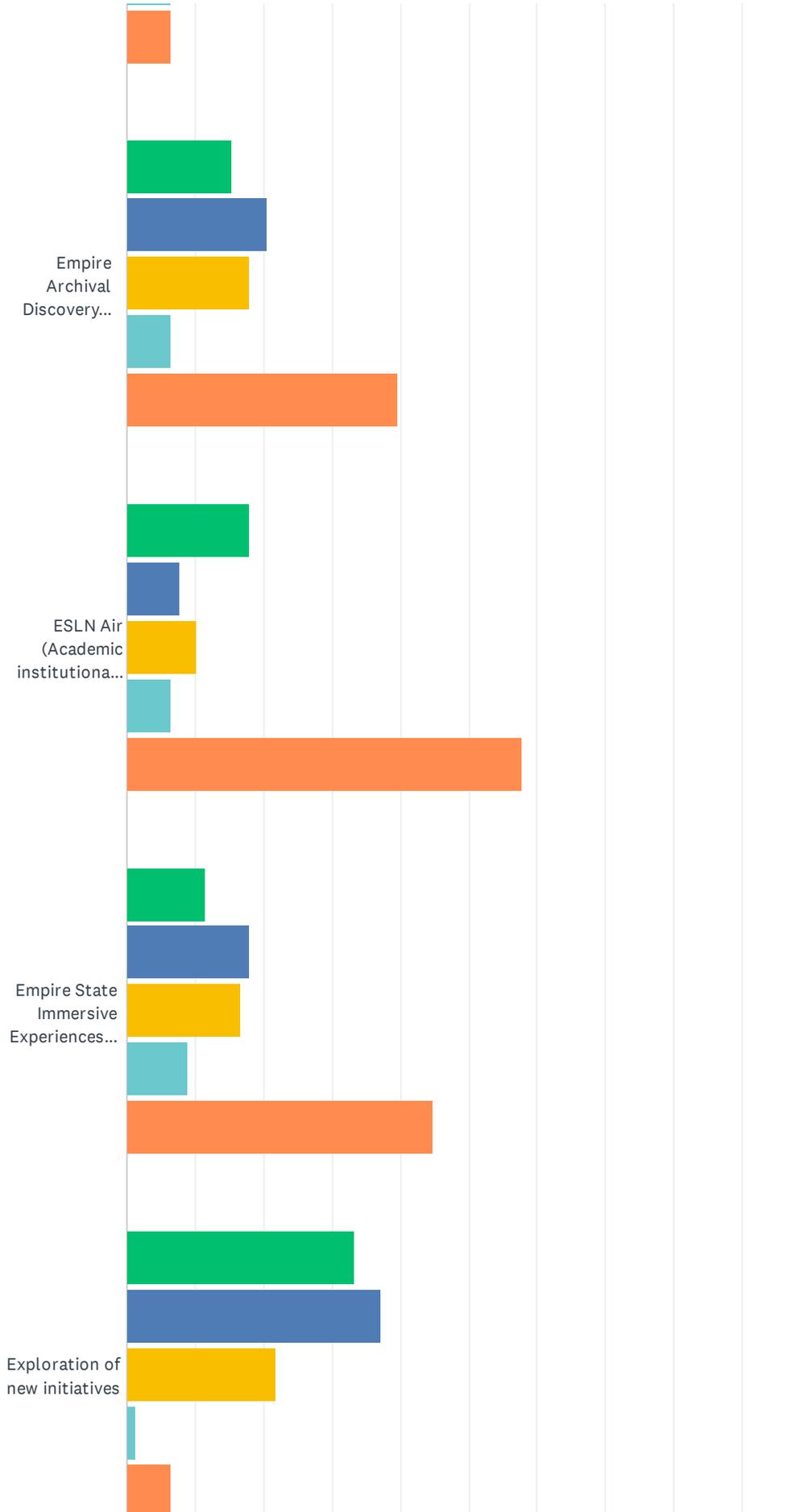
Answered: 78 Skipped: 15



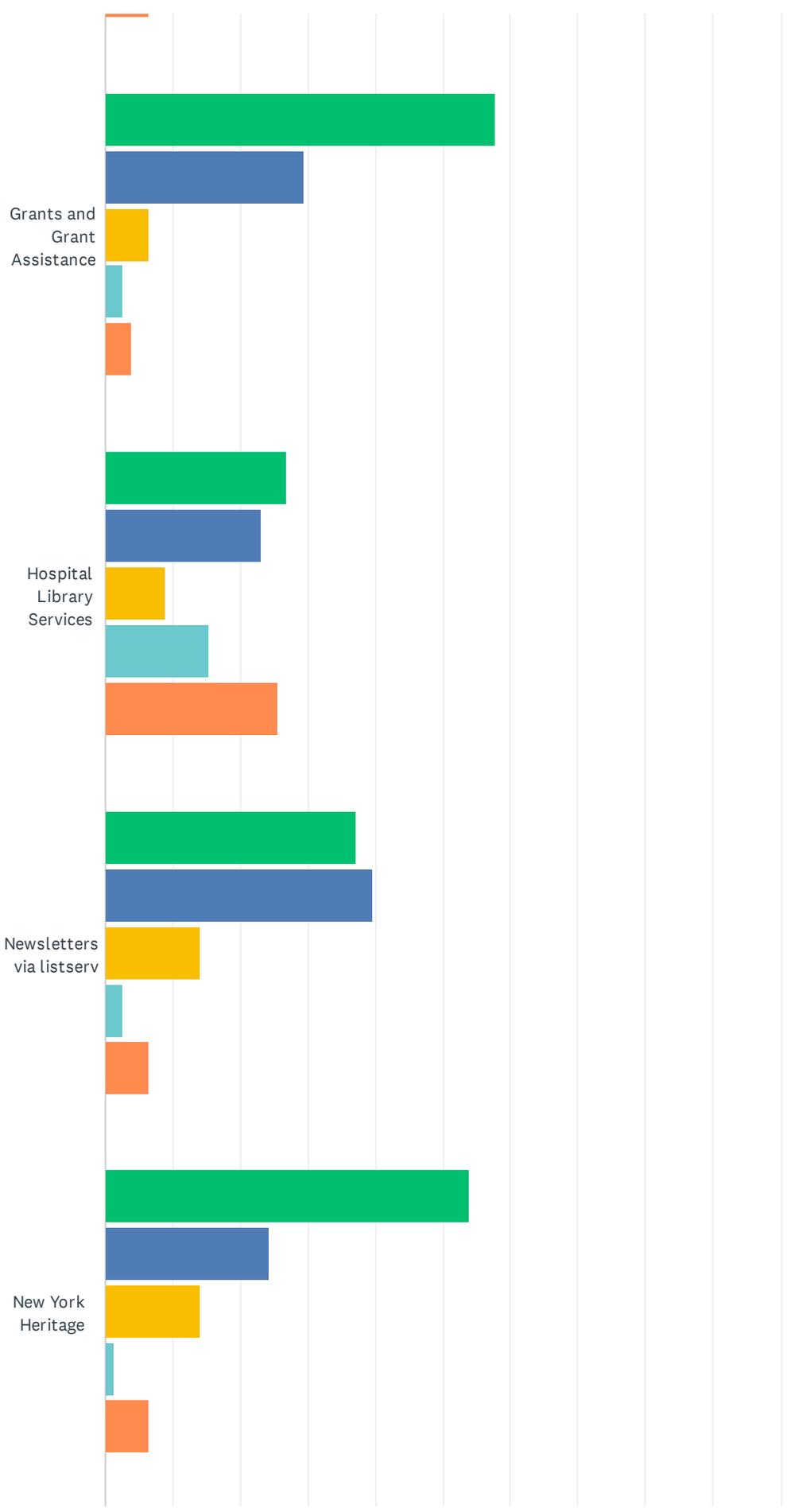
2025 WNYLRC Member Library Survey



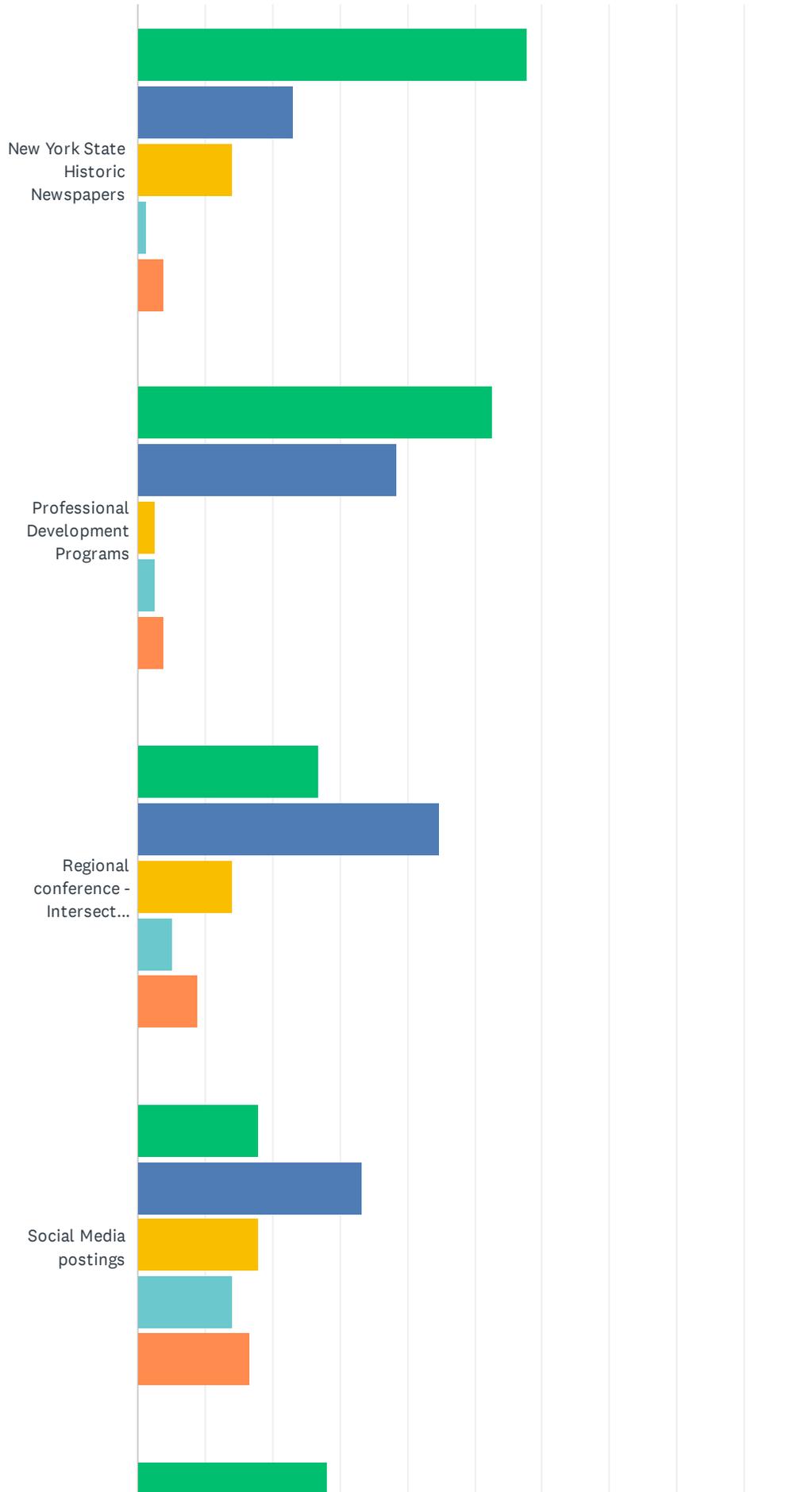
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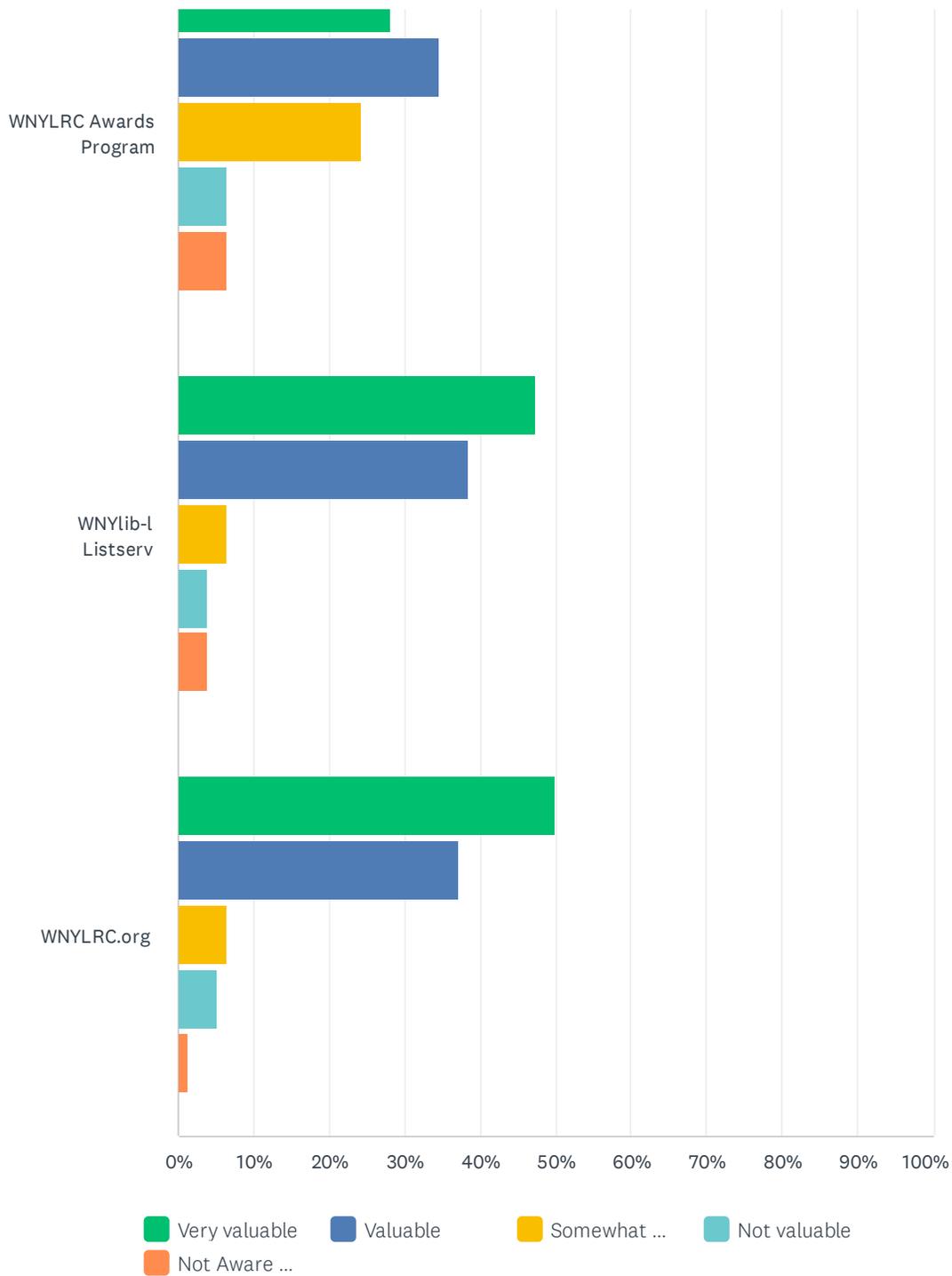
2025 WNYLRC Member Library Survey



2025 WNYLRC Member Library Survey



2025 WNYLRC Member Library Survey

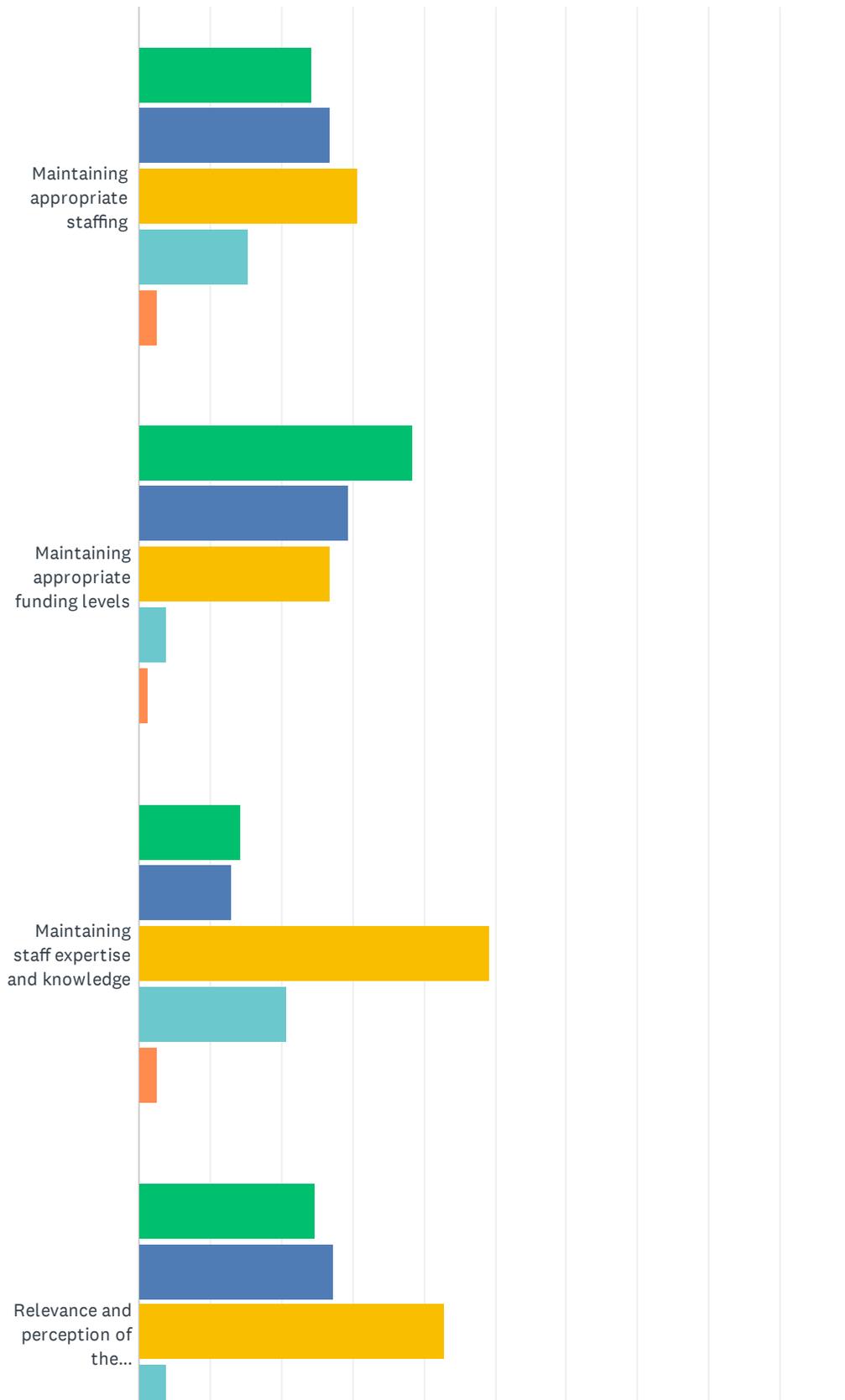


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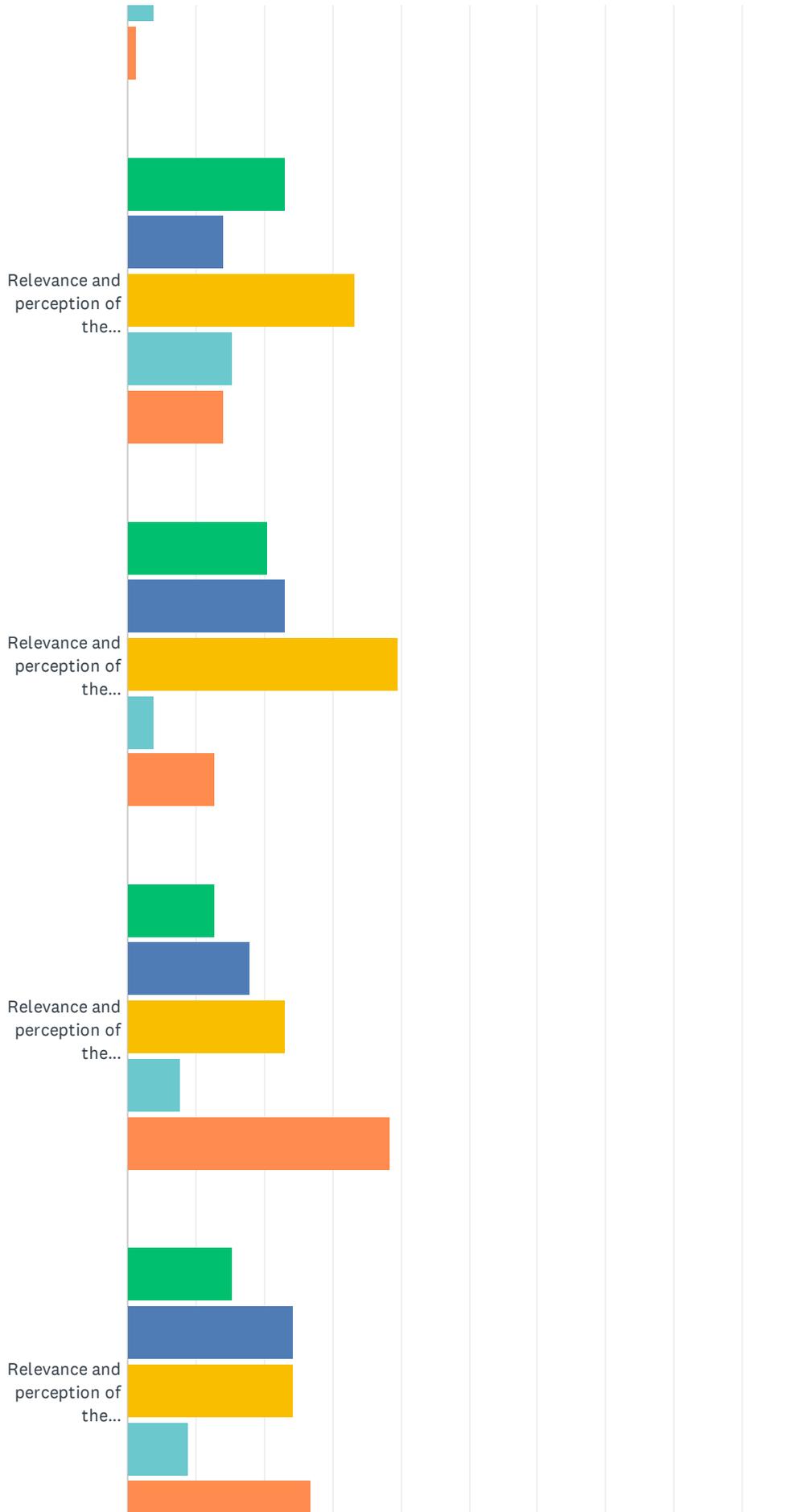
	VERY VALUABLE	VALUABLE	SOMEWHAT VALUABLE	NOT VALUABLE	NOT AWARE OF SERVICE/PROGRAM	TOTAL
Advocacy (state and institutional)	65.38% 51	26.92% 21	5.13% 4	0.00% 0	2.56% 2	78
Annual Meeting	23.08% 18	32.05% 25	33.33% 26	7.69% 6	3.85% 3	78
Archival Assistance	29.49% 23	24.36% 19	21.79% 17	6.41% 5	17.95% 14	78
Archival Field Services (site visits)	21.79% 17	20.51% 16	21.79% 17	8.97% 7	26.92% 21	78
Ask the Archivist (virtual Ask service)	24.36% 19	26.92% 21	24.36% 19	8.97% 7	15.38% 12	78
Ask Us 24/7	39.74% 31	24.36% 19	19.23% 15	8.97% 7	7.69% 6	78
Ask the Lawyer	64.10% 50	21.79% 17	6.41% 5	0.00% 0	7.69% 6	78
Committees	26.92% 21	41.03% 32	19.23% 15	6.41% 5	6.41% 5	78
Empire Archival Discovery Cooperative EAD finding aids	15.38% 12	20.51% 16	17.95% 14	6.41% 5	39.74% 31	78
ESLN Air (Academic institutional repository through Ubiquity)	17.95% 14	7.69% 6	10.26% 8	6.41% 5	57.69% 45	78
Empire State Immersive Experiences (ESIE)	11.54% 9	17.95% 14	16.67% 13	8.97% 7	44.87% 35	78
Exploration of new initiatives	33.33% 26	37.18% 29	21.79% 17	1.28% 1	6.41% 5	78
Grants and Grant Assistance	57.69% 45	29.49% 23	6.41% 5	2.56% 2	3.85% 3	78
Hospital Library Services	26.92% 21	23.08% 18	8.97% 7	15.38% 12	25.64% 20	78
Newsletters via listserv	37.18% 29	39.74% 31	14.10% 11	2.56% 2	6.41% 5	78
New York Heritage	53.85% 42	24.36% 19	14.10% 11	1.28% 1	6.41% 5	78
New York State Historic Newspapers	57.69% 45	23.08% 18	14.10% 11	1.28% 1	3.85% 3	78
Professional Development Programs	52.56% 41	38.46% 30	2.56% 2	2.56% 2	3.85% 3	78
Regional conference - Intersect UnConference	26.92% 21	44.87% 35	14.10% 11	5.13% 4	8.97% 7	78
Social Media postings	17.95% 14	33.33% 26	17.95% 14	14.10% 11	16.67% 13	78
WNYLRC Awards Program	28.21% 22	34.62% 27	24.36% 19	6.41% 5	6.41% 5	78
WNYlib-I Listserv	47.44% 37	38.46% 30	6.41% 5	3.85% 3	3.85% 3	78
WNYLRC.org	50.00% 39	37.18% 29	6.41% 5	5.13% 4	1.28% 1	78

Q6 Please rate the following challenges faced by your library/organization?

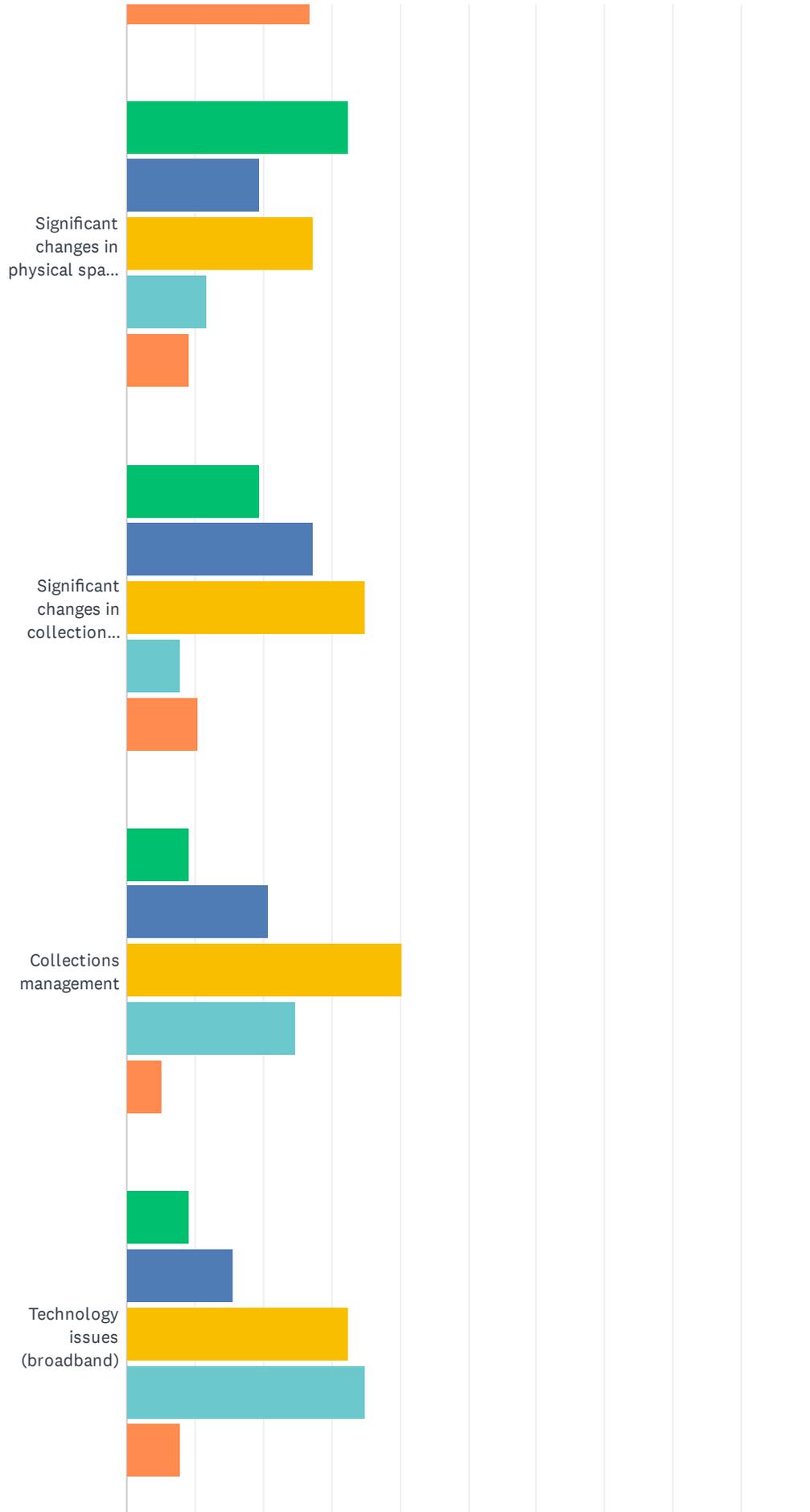
Answered: 78 Skipped: 15



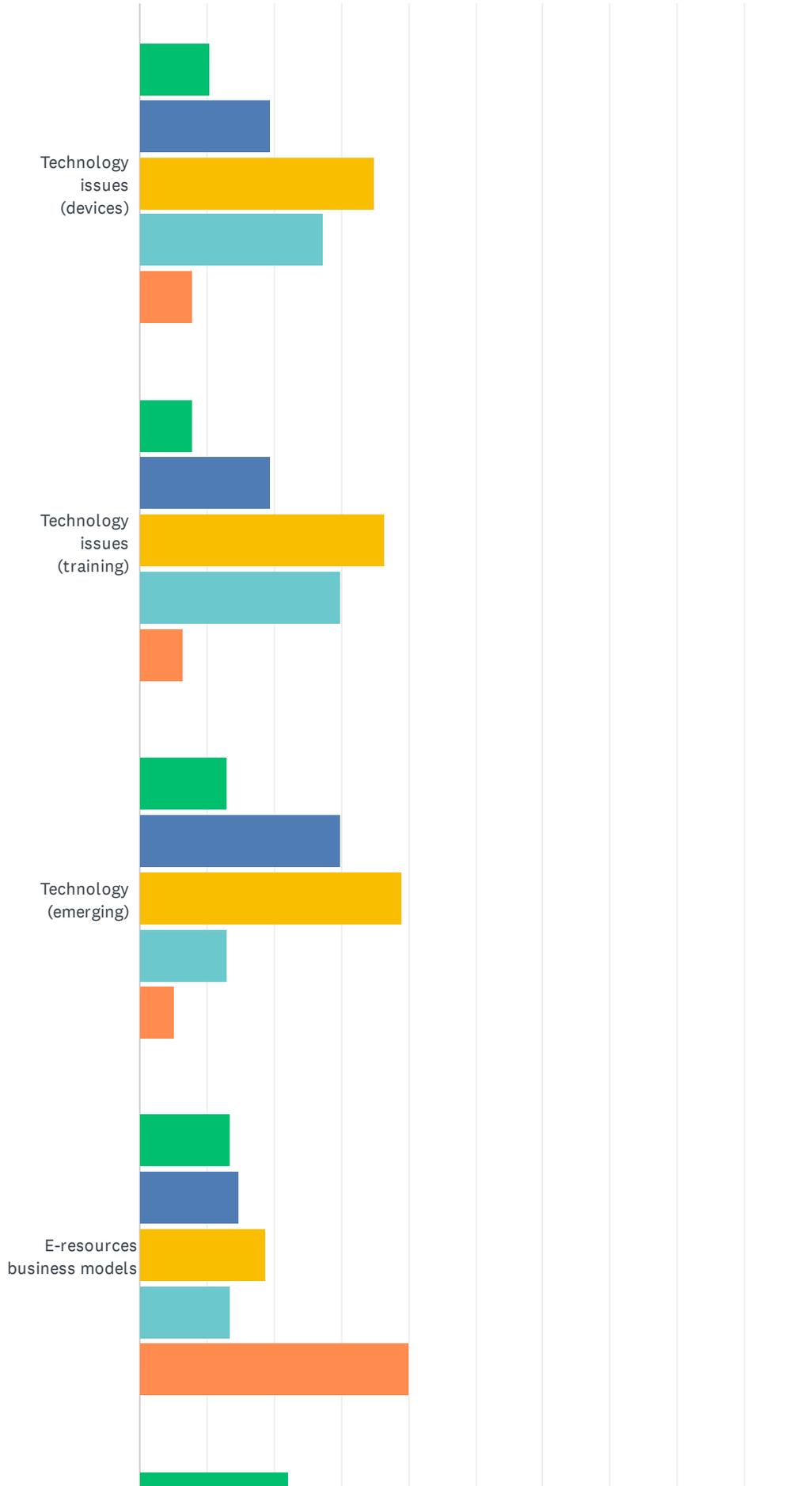
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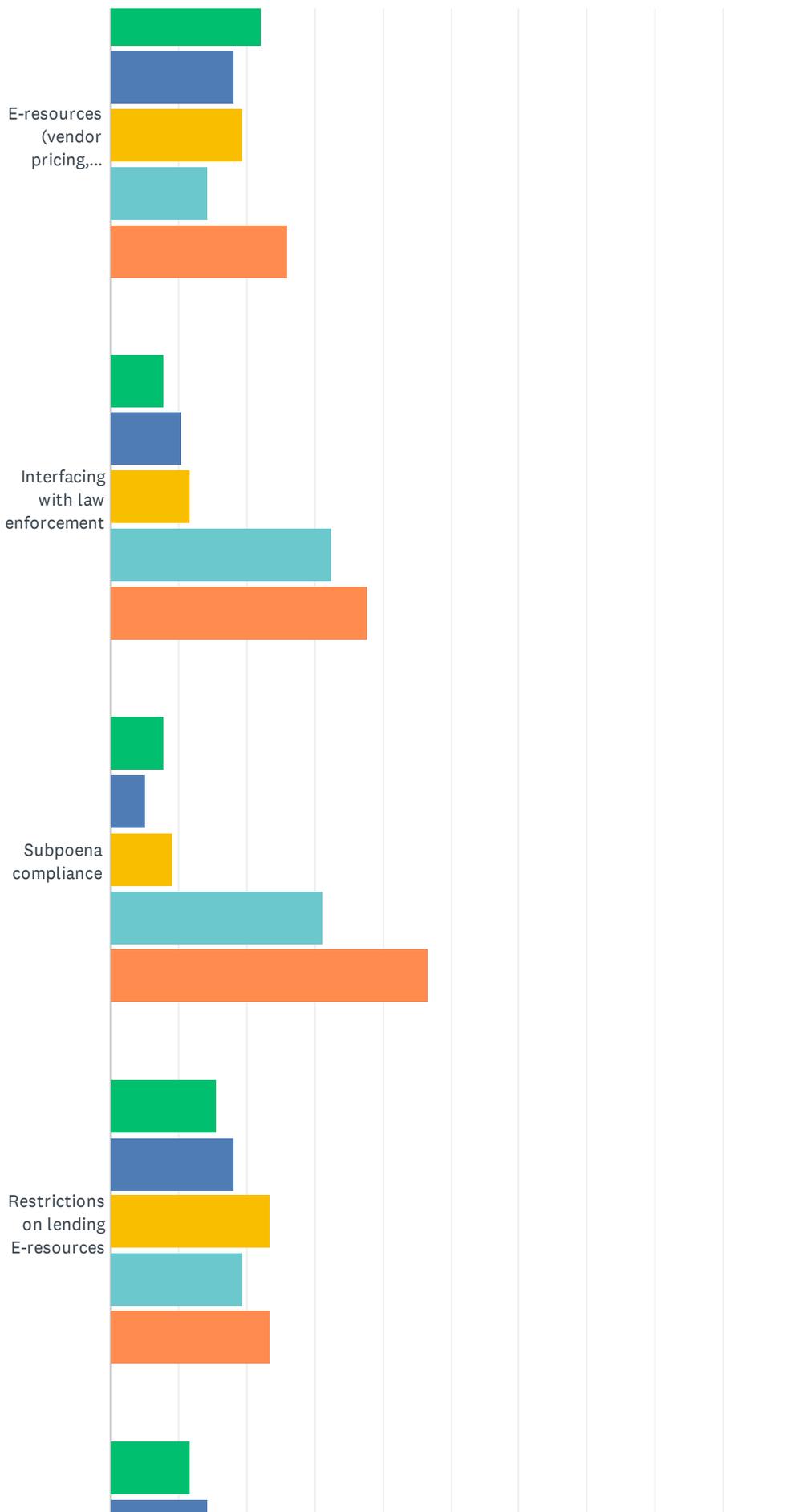
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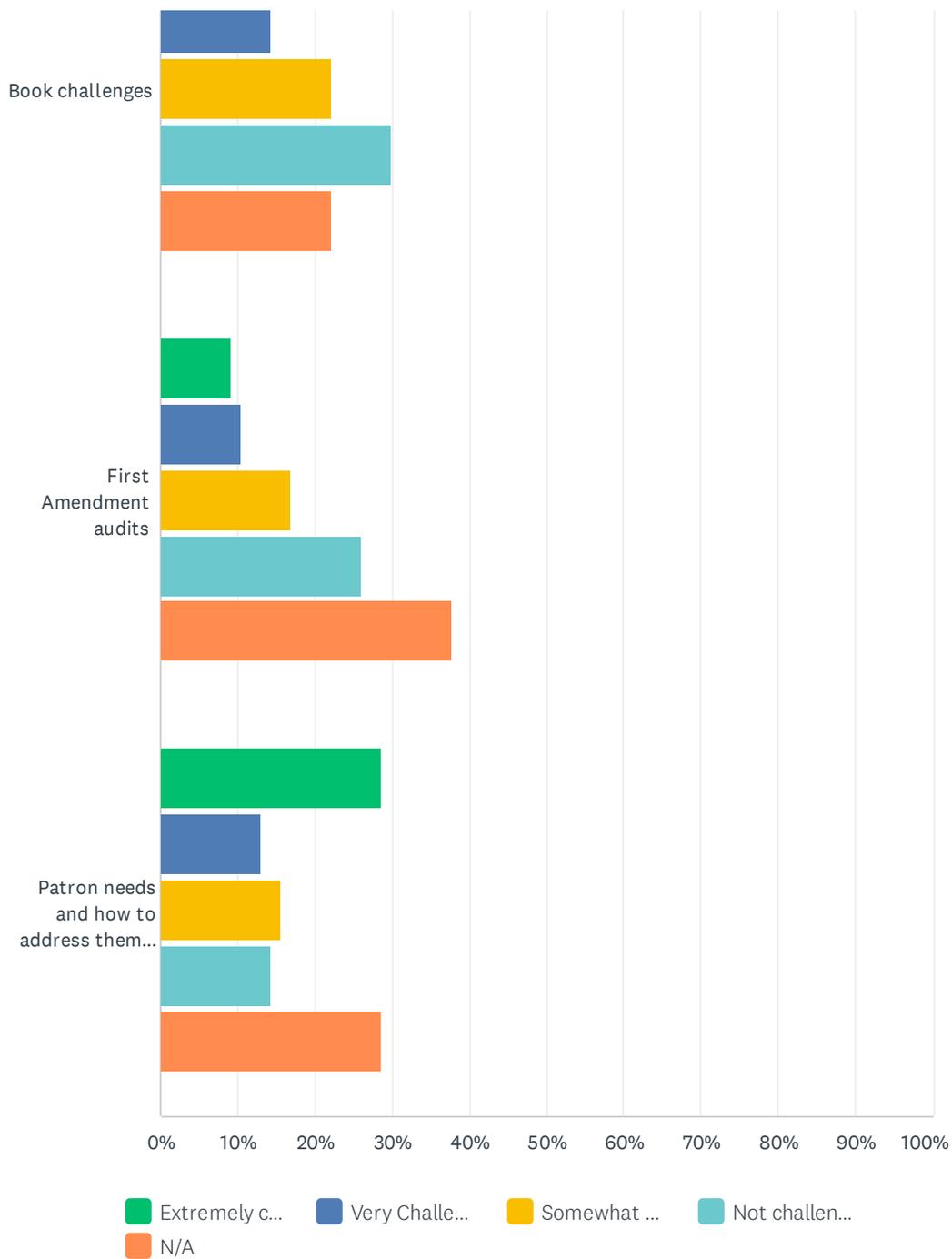
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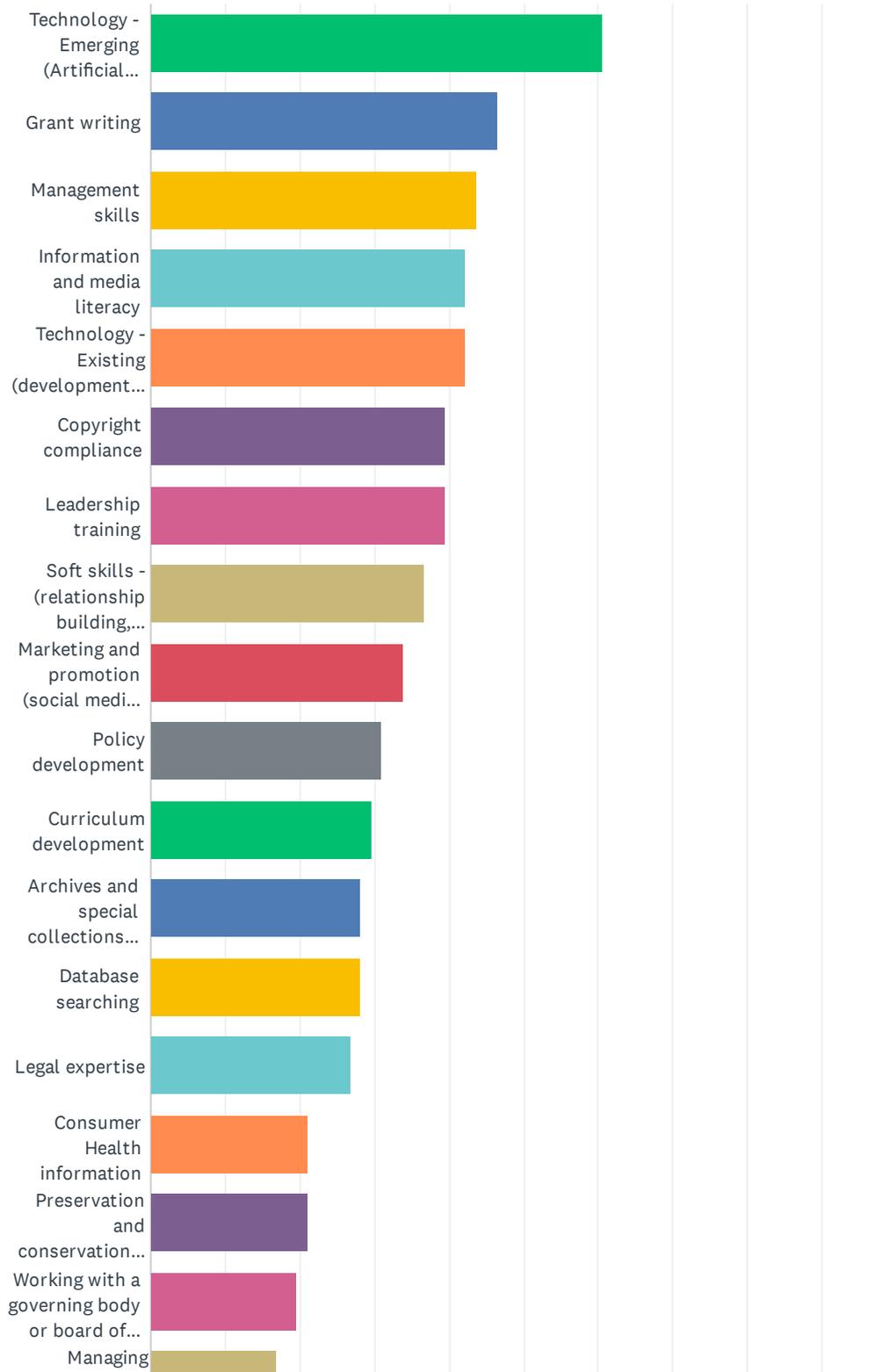
	EXTREMELY CHALLENGING	VERY CHALLENGING	SOMEWHAT CHALLENGING	NOT CHALLENGING	N/A	TOTAL	WEIGHTED AVERAGE
Maintaining appropriate staffing	24.36% 19	26.92% 21	30.77% 24	15.38% 12	2.56% 2	78	2.38
Maintaining appropriate funding levels	38.46% 30	29.49% 23	26.92% 21	3.85% 3	1.28% 1	78	1.96
Maintaining staff expertise and knowledge	14.29% 11	12.99% 10	49.35% 38	20.78% 16	2.60% 2	77	2.79
Relevance and perception of the library/organization the community	24.68% 19	27.27% 21	42.86% 33	3.90% 3	1.30% 1	77	2.26
Relevance and perception of the library/organization by the parent institution including administrators	23.08% 18	14.10% 11	33.33% 26	15.38% 12	14.10% 11	78	2.48
Relevance and perception of the library/organization by funders	20.51% 16	23.08% 18	39.74% 31	3.85% 3	12.82% 10	78	2.31
Relevance and perception of the library/organization by faculty	12.82% 10	17.95% 14	23.08% 18	7.69% 6	38.46% 30	78	2.42
Relevance and perception of the library/organization by students	15.38% 12	24.36% 19	24.36% 19	8.97% 7	26.92% 21	78	2.37
Significant changes in physical space usage	32.47% 25	19.48% 15	27.27% 21	11.69% 9	9.09% 7	77	2.20
Significant changes in collection usage	19.48% 15	27.27% 21	35.06% 27	7.79% 6	10.39% 8	77	2.35
Collections management	9.09% 7	20.78% 16	40.26% 31	24.68% 19	5.19% 4	77	2.85
Technology issues (broadband)	9.09% 7	15.58% 12	32.47% 25	35.06% 27	7.79% 6	77	3.01
Technology issues (devices)	10.39% 8	19.48% 15	35.06% 27	27.27% 21	7.79% 6	77	2.86
Technology issues (training)	7.79% 6	19.48% 15	36.36% 28	29.87% 23	6.49% 5	77	2.94
Technology (emerging)	12.99% 10	29.87% 23	38.96% 30	12.99% 10	5.19% 4	77	2.55
E-resources business models	13.33% 10	14.67% 11	18.67% 14	13.33% 10	40.00% 30	75	2.53
E-resources (vendor pricing, models, patron access)	22.08% 17	18.18% 14	19.48% 15	14.29% 11	25.97% 20	77	2.35

2025 WNYLRC Member Library Survey

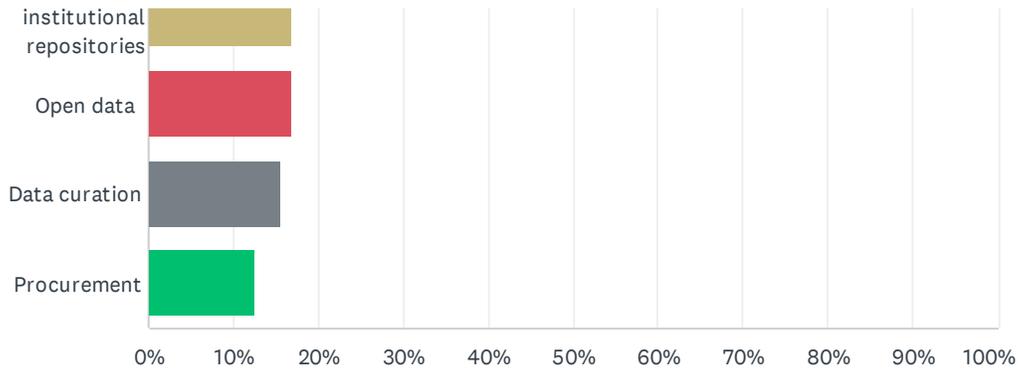
Interfacing with law enforcement	7.79% 6	10.39% 8	11.69% 9	32.47% 25	37.66% 29	77	3.10
Subpoena compliance	7.79% 6	5.19% 4	9.09% 7	31.17% 24	46.75% 36	77	3.20
Restrictions on lending E-resources	15.58% 12	18.18% 14	23.38% 18	19.48% 15	23.38% 18	77	2.61
Book challenges	11.69% 9	14.29% 11	22.08% 17	29.87% 23	22.08% 17	77	2.90
First Amendment audits	9.09% 7	10.39% 8	16.88% 13	25.97% 20	37.66% 29	77	2.96
Patron needs and how to address them (housing, social services, food)	28.57% 22	12.99% 10	15.58% 12	14.29% 11	28.57% 22	77	2.22

Q7 What issues would you like to see WNYLRC cover with its Professional Development Program in order to better prepare your staff for the future or their position? (Check all that apply)

Answered: 71 Skipped: 22



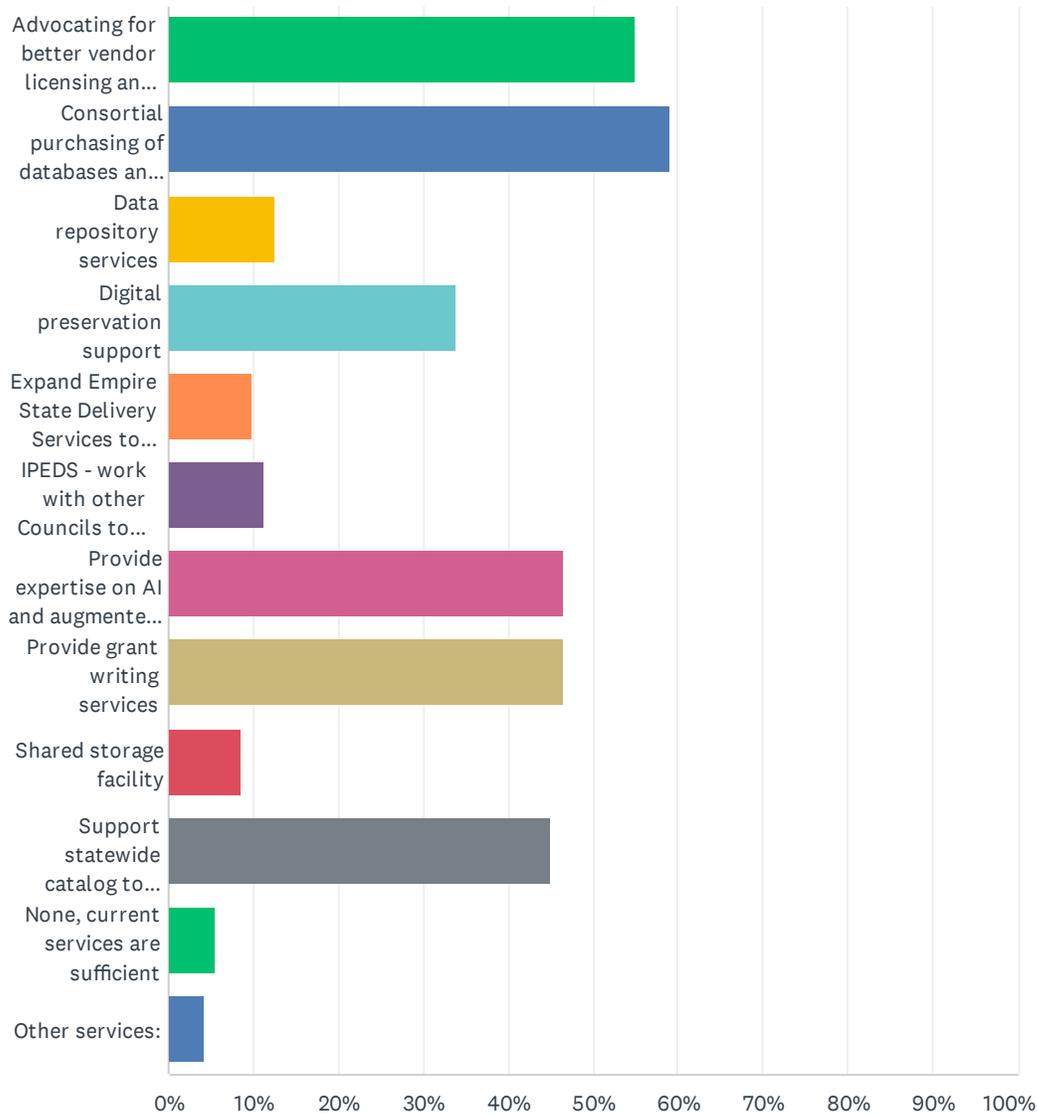
2025 WNYLRC Member Library Survey



ANSWER CHOICES	RESPONSES	
Technology - Emerging (Artificial Intelligence, other)	60.56%	43
Grant writing	46.48%	33
Management skills	43.66%	31
Information and media literacy	42.25%	30
Technology - Existing (development tools such as bootstrap, SQL, scripting, HTML, scripting)	42.25%	30
Copyright compliance	39.44%	28
Leadership training	39.44%	28
Soft skills - (relationship building, communication, teamwork, problem-solving, time management, etc.)	36.62%	26
Marketing and promotion (social media, public relations)	33.80%	24
Policy development	30.99%	22
Curriculum development	29.58%	21
Archives and special collections management	28.17%	20
Database searching	28.17%	20
Legal expertise	26.76%	19
Consumer Health information	21.13%	15
Preservation and conservation techniques (book repair)	21.13%	15
Working with a governing body or board of trustees	19.72%	14
Managing institutional repositories	16.90%	12
Open data	16.90%	12
Data curation	15.49%	11
Procurement	12.68%	9
Total Respondents: 71		

Q8 What services should WNYLRC consider offering that could benefit your library/organization within the next 5 years? (Check all that apply)

Answered: 71 Skipped: 22



2025 WNYLRC Member Library Survey

ANSWER CHOICES	RESPONSES	
Advocating for better vendor licensing and contracts	54.93%	39
Consortial purchasing of databases and eBooks (statewide/regional)	59.15%	42
Data repository services	12.68%	9
Digital preservation support	33.80%	24
Expand Empire State Delivery Services to include delivery of other items (equipment, supplies)	9.86%	7
IPEDS - work with other Councils to assume data collecting if IPEDS goes away	11.27%	8
Provide expertise on AI and augmented reality services	46.48%	33
Provide grant writing services	46.48%	33
Shared storage facility	8.45%	6
Support statewide catalog to enhance resource sharing among libraries	45.07%	32
None, current services are sufficient	5.63%	4
Other services:	4.23%	3
Total Respondents: 71		

Q9 What developing trends will shape library services at your library in the coming five years? These could include societal, environmental, technological, political, or other trends.

Answered: 71 Skipped: 22

Q10 What are the biggest obstacles WNY libraries will face during the next five years?

Answered: 71 Skipped: 22

Q11 Please take a moment to add additional comments:

Answered: 8 Skipped: 85

Q12 Please consider participating in follow-up discussions with your colleagues regarding the issues raised by the survey results. No individual survey results will be shared, only the collective data and trends will be discussed. Please provide your contact information below so that we may contact you on when the discussion groups will be held.

Answered: 32 Skipped: 61

ANSWER CHOICES	RESPONSES	
Name	100.00%	32
Library/Organization	96.88%	31
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	100.00%	32
Phone Number	96.88%	31

Q13 To participate in the gift card drawing, please provide the following:

Answered: 45 Skipped: 48

ANSWER CHOICES	RESPONSES	
Name	100.00%	45
Email	100.00%	45
Phone	97.78%	44